Healthcare Information

Name			
Spouse/Caregiver			
Address			
Contact Information			
Date of Birth			
Social Security #			
Medicare #			
Medicaid #			
Pharmacy Names & Contact Info.			
Supplementary/Secondary Insurance	Name of Company:	Policy #:	
Insurance	Address:	,	
	Agent's Name:	Telephone #:	
	Premium Account:	Due Date:	
	Deductibles:		
Supplementary/Secondary Insurance	Name of Company:	Policy #:	
	Address:		
	Agent's Name	Telephone #:	
	Premium Account:	Due Date:	
	Deductibles:		

Healthcare Decisions

Taking Stock of what you know (Check one box)	v:	
	Wants life Sustaining procedures.	
NoI	Does not want life sustaining procedures.	
UncertainH	las not made a decision	
Current Status of documentation	on about health care decisions:	
YesNo Directive to Phys	ician has been completed.	
Location of Original:	Copies given to:	
YesNo The Power of Att	orney for health care has been completed.	
Location of Original:	Copies given to:	
YesNo Obtained physicia	an order for "Do Not Resuscitate"	
Location of Original:	Copies given to:	
	Location of Other Vital Records	
Birth Certificate		
Marriage Certificate		
Life Insurance Policy		
Health Insurance Policy		
Funeral Plan and/or Insurance Policy		
Will		
Deed to House		
Mortgage Papers		
Tax Records		
Auto Insurance Policy		

Contact Information

	Clergy	7	
Name:		Position:	
Address:			
II N	W 1 D		G U D
Home Phone:	Work Phone:		Cell Phone:
	Hospital of (Choice	<u> </u>
Name:			
Address:		Phone:	
CL TH. LAN	· /D 1 1994		
Skilled Ni	ursing/Rehabilitat	tion Center of Ch	oice
Name:			
Address:		Phone:	
T	Ioma Haalth Agar	av of Choice	
П	Iome Health Agen	icy of Choice	
Name:			
Address:		Phone:	
	Hospice Provide	r of Choice	
Name:	Trospice Trovides	or choice	
		Dhara	
Address:		Phone:	
	Other Prov	iders	
Name:			
Address:		Phone:	

Emergency Contacts

Name:	
Address:	
Relationship:	Home Phone:
Relationship.	Home Fhome.
Cell Phone:	Work Phone:
Name:	
Address:	
Relationship:	Home Phone:
Cell Phone:	Work Phone:
Name:	
Address:	
Relationship:	Home Phone:
Cell Phone:	Work Phone:
Name:	
Address:	
Deletionalia.	II Dl
Relationship:	Home Phone:
Cell Phone:	Work Phone:

Family History/Personal Habitats/Allergies

Do or have any sibli	Family History	had a history of			
Do or have any siblings, parents, grandparents have/had a history of:					
Diabetes	Depression	Asthma/COPD			
High Blood Pressure	Alcohol Abuse	Dementia			
Heart Disease	Cancer	Other			
(Before age 60)	(Type)	()			
	Personal Habits	I			
	Cigarettes foryears.				
Stopped Smoking(ap	pprox year)				
Drinks Alcoholdrink	Drinks Alcoholdrinks per day				
ExercisesMinutes	days per week.				
	Allergies				
Cause	Reaction & T	reatment			

Health History

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Health Exams & Screenings/Immunizations

	Date/Results	Date/Results	Date/Results	Date/Results	Date/Results
Blood Pressure					
Cholesterol or					
Lipid Panel					
Blood Sugar					
Eye					
Exam/Glaucoma					
Dental					
Hearing					
Fecal Occult					
Blood					
Colorectal					
Screening					
Mammogram					
Clinical Breast					
Exam					
Pap Test					
Bone Density					
Other:					

Check with the doctor for specific recommendations on frequency of health exams and screenings based on age, health, and medical history.

Vaccine		Date	
Influenza			
(After age 50)			
Pneumonia			
(After age 65)			
Tetanus/Diphtheria			
(Every 10 years)			
Hepatitis B			
(Per risk status)			
Tuberculosis			
(Per risk status)			
Other			

Medical Visit Tracker

Date	Healthcare Provider	Reason for Visit (Services and Tests Performed)

Medical Visit Tracker

Date	Healthcare Provider	Reason for Visit (Services and Tests Performed)

Medical Visit Tracker

Date	Healthcare Provider	Reason for Visit (Services and Tests Performed)

Name:	
Specialty:	
Address:	
Phone: Fax:	
Seen for these Medical Conditions:	
Last Appt.	Next Appt.
Notes:	
Name:	
Specialty:	
Address:	
Phone:	
Fax: Seen for these Medical Conditions:	
Seen for these Medical Conditions.	
Last Appt.	Next Appt.
Notes:	

Name:	
Specialty:	
Address:	
Phone:	
Fax: Seen for these Medical Conditions:	
seen for these wiedical conditions.	
Last Appt.	Next Appt.
Notes:	
Name:	
Specialty:	
Address:	
Phone:	
Fax:	
Seen for these Medical Conditions:	
Last Appt.	Next Appt.
Notes:	

Name:	
Specialty:	
Address:	
Phone:	
Fax: Seen for these Medical Conditions:	
Last Appt.	Next Appt.
Notes:	1
Name:	
Specialty:	
Address:	
Phone:	
Fax:	
Seen for these Medical Conditions:	
Last Appt.	Next Appt.
Notes:	L

Name:	
Specialty:	
Address:	
Phone:	
Fax: Seen for these Medical Conditions:	
Seen for these wedicar conditions.	
Last Appt.	Next Appt.
Notes:	
Name:	
Specialty:	
Specialty: Address:	
Address: Phone: Fax:	
Address: Phone:	
Address: Phone: Fax:	Next Appt.
Address: Phone: Fax: Seen for these Medical Conditions: Last Appt.	Next Appt.
Address: Phone: Fax: Seen for these Medical Conditions:	Next Appt.
Address: Phone: Fax: Seen for these Medical Conditions: Last Appt.	Next Appt.

Prepared for medical app	ointment with: _		Date:	
Diet: Is he/she eating well? Is the	nere a sudden chan	ge in diet or eating	natterns? Is wei	aht stable?
Extreme Thirst	Lack of Thi			ed weight loss/gain
Loss of Appetite	Pain before	/after eating		
Pain in gums/teeth		n eating/drinking	-	=
Sleep and Activity Patter Is he/she sleeping well?	ns			
Unable to fall asleep	Wakes up a	and unable to go to	sleepH	as nightmares
Sleeps restlessly	Unusual tire	edness or drowsine	ess	
Does the patient seem to haFalls: if so, how often?				
Inability to move	Tires easily	, shortness of brea	thLimbs m	oving as they usually do
Bowel/Bladder/Abdomen Are his urinary and digestiHeartburnI		-	eaC	onstipation
Bowel movements of a	nd odd color, texti	ıre, amount	draining sores or	pain from penis
Vaginal discharge (repe	ort color, odor, am	ount)	Pain in the kidne	y area
Pain on urination (unus	sual color, amount,	, odor)	_Frequent urinatio	on
Frequent bladder infect	ionsB	lood in urine	Stomach pain	Vomiting
Bones, Muscles, Joints, &				
Swelling	_	-		
Warm, tender joints	_			osition of limbs
Changes in color of lip	=		_	shape/color of mole
Unusual appearance of surgery incision				sores (bed sores)
Unusual skin color, ten	iperature, texture,	bruises	Sudden sk	in rashes (bumps/itching
Chest/Heart				
Chest pain	Rapid pulse		_	g (wheezing/SOB)
Problems with breasts (=		_Unusual cough	
Unusual sputum (repor				
Quality of breathing (ra	apid, shallow, gasp	oing, rattling)		
Head				
Dizziness		Headaches		
Ear pain (discharge, ch	ange in hearing)		harge, redness, se	-
Mouth sores		Nose pain (ble	eding, unpleasant	odor of discharge)

Medications
Taking on timeat prescribed dosageComplaints or suffering from side effects
Any sudden change in response to any medication, if so in what way
Did stop taking any medication(s), if so for what reason
New medications Rx by different physician (i.e. specialist)
Emotional and Mental Well-beingUnusual actions (aggression, anger, withdrawal)HallucinationsAnxiety
Increased confusionDepressionNoticeable decrease in mental function
Change in long or short-term memoryFearfulSadExcitable
Pain Is he/she complaining about pain?
What does it feel like?SharpStabbingDullPoundingAchyTingling
Other
Where is it located?All overHeadAbdomenLimbsOther specific location
On a scale of 1-10, how does he/she rate the pain. No Pain 1 2 3 4 5 6 7 8 9 10 Worst pain imaginable
How long has the pain lasted? Does it move around or stay in one place?
Does the pain seem to occur in relation to something else? (e.g. eating, standing up suddenly, reaching)
Is there anything that makes the pain better or worse?
Does pain medication help? If so, how much?

Prepared for medical appointment with:Date:
Diet:
Is he/she eating well? Is there a sudden change in diet or eating patterns? Is weight stable? Extreme ThirstLack of Thirstun-explained weight loss/gainLoss of AppetitePain before/after eatingDifficulty chewing food
Pain in gums/teethCough when eating/drinkingRecurring gum infection
Sleep and Activity Patterns Is he/she sleeping well?
Unable to fall asleepWakes up and unable to go to sleepHas nightmaresSleeps restlesslyUnusual tiredness or drowsiness
Does the patient seem to have "slowed down" noticeably since last Dr. visit? If so, in what way? Falls: if so, how often?Leg pain when walkingPainful or limited movement Inability to moveTires easily, shortness of breathLimbs moving as they usually do
Are his urinary and digestive systems working well? HeartburnExcessive GasDiarrheaBowel movements of and odd color, texture, amountdraining sores or pain from penisVaginal discharge (report color, odor, amount)Pain in the kidney areaPain on urination (unusual color, amount, odor)Frequent urinationFrequent bladder infectionsBlood in urineStomach pain
Bones, Muscles, Joints, & Skin SwellingTwitching or involuntary movementTingling or numbness Warm, tender jointsredness in jointsUnusual position of limbs Changes in color of lips, nails, fingers, and toesChange in shape/color of mole Unusual appearance of surgery incisionPressure sores (bed sores) Unusual skin color, temperature, texture, bruises Sudden skin rashes (bumps/itching)
Chest/Heart Chest painRapid pulsesPainful breathing (wheezing/SOB) Problems with breasts (lumps, discharge, soreness)Unusual cough Unusual sputum (report color/consistency)Quality of breathing (rapid, shallow, gasping rattling)
Head DizzinessHeadachesEar pain (discharge, change in hearing) Eye pain (discharge, redness, sensitivity, blurry)Mouth sores Nose pain (bleeding, unpleasant odor of discharge)

Medications
Taking on timeat prescribed dosageComplaints or suffering from side effects
Any sudden change in response to any medication, if so in what way
Did stop taking any medication(s), if so for what reason
Emotional and Mental Well-being
Unusual actions (aggression, anger, withdrawal) Hallucinations Anxiety
Increased confusionDepressionNoticeable decrease in mental function
Unusual actions (aggression, anger, withdrawal)HallucinationsAnxietyIncreased confusionDepressionNoticeable decrease in mental functionChange in long or short-term memoryFearfulSadExcitable
Pain Is he/she complaining about pain?
What does it feel like?SharpStabbingDullPoundingAchyTinglingOther
Where is it located?All overHeadAbdomenLimbsOther specific location
On a scale of 1-10, how does he/she rate the pain. No Pain 1 2 3 4 5 6 7 8 9 10 Worst pain imaginable
How long has the pain lasted? Does it move around or stay in one place?
Does the pain seem to occur in relation to something else? (e.g. eating, standing up suddenly, reaching)
Is there anything that makes the pain better or worse?
Does pain medication help? If so, how much?

Prepared for medical appointment with:	Date:
Diet:	
Is he/she eating well? Is there a sudden change in diet of	or eating patterns? Is weight stable?
Extreme ThirstLack of Thirst	
Loss of Appetite Pain before/after eating	Difficulty chewing food
Pain in gums/teethCough when eating/drin	
Sleep and Activity Patterns	
Is he/she sleeping well?	
Unable to fall asleepWakes up and up	nable to go to sleep
Has nightmaresSleeps restlessly	Unusual tiredness or drowsiness
Does the patient seem to have "slowed down" noticeablyFalls: if so, how often?Leg pain when walkingInability to moveTires easily, shortness of brea	Painful or limited movement
Bowel/Bladder/Abdomen	
Are his urinary and digestive systems working well?	
HeartburnExcessive GasD	iarrheaConstipation
Bowel movements of and odd color, texture, a	mountdraining sores or pain from penis
Vaginal discharge (report color, odor, amount)	
Pain on urination (unusual color, amount, odor	
Frequent bladder infectionsBlood	n urineStomach pain
Vomiting	
Bones, Muscles, Joints, & Skin	
SwellingTwitching or involuntary n	
Warm, tender jointsredness in joints	
Changes in color of lips, nails, fingers, and toe	
Unusual appearance of surgery incisionP	
Unusual skin color, temperature, texture, bruis	es
Sudden skin rashes (bumps/itching)	
Chest/Heart	
	reathing (wheezing/SOB)
Problems with breasts (lumps, discharge, sore	
Unusual sputum (report color/consistency)	_Quality of breathing (rapid, shallow, gasping
rattling)	
Head	
	ar pain (discharge, change in hearing)
Eye pain (discharge, redness, sensitivity, blurr	
Nose pain (bleeding, unpleasant odor of discha	urge)

Medications
Taking on timeat prescribed dosageComplaints or suffering from side effects
Any sudden change in response to any medication, if so in what way
Did stop taking any medication(s), if so for what reason
New medications Rx by different physician (i.e. specialist)
Emotional and Mental Well-being
Unusual actions (aggression, anger, withdrawal) Hallucinations Anxiety
Increased confusionDepressionNoticeable decrease in mental function
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n. t.
Pain In health a complaining about using
Is he/she complaining about pain?
What does it feel like?
SharpStabbingDullPoundingAchyTingling
Other
Where is it located?
All overHeadAbdomenLimbsOther specific location
On a scale of 1-10, how does he/she rate the pain. No Pain 1 2 3 4 5 6 7 8 9 10 Worst pain imaginable
No Fami 1 2 3 4 3 0 / 8 9 10 Worst pain imaginable
How long has the pain lasted?
Does it move around or stay in one place?
Does the pain seem to occur in relation to something else?
(e.g. eating, standing up suddenly, reaching)
Is there anything that makes the pain better or worse?
Description of the first balance of the second of the seco
Does pain medication help? If so, how much?

Medications
Taking on timeat prescribed dosageComplaints or suffering from side effects
Any sudden change in response to any medication, if so in what way
Did stop taking any medication(s), if so for what reason
Emotional and Mental Well-being
Unusual actions (aggression, anger, withdrawal) Hallucinations Anxiety
Increased confusion Depression Noticeable decrease in mental function
Pain Is he/she complaining about pain?
What does it feel like?SharpStabbingDullPoundingAchyTinglingOther
Where is it located?All overHeadAbdomenLimbsOther specific location
On a scale of 1-10, how does he/she rate the pain. No Pain 1 2 3 4 5 6 7 8 9 10 Worst pain imaginable
How long has the pain lasted? Does it move around or stay in one place?
Does the pain seem to occur in relation to something else? (e.g. eating, standing up suddenly, reaching)
Is there anything that makes the pain better or worse?
Does pain medication help? If so, how much?

Name of Physician	Date and Time of Visit		
Purpose of visit:			
Questions to ask at	appointment		
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date;			
Changes in medication			
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Procedures, Tests, Surgeries			
Type/Name	Date scheduled/completed		
F/u needed			
Date and results:			
Type/Name			
F/u needed	-		
Date and results:			

9	General Notes

Name of Physician	Date and Time of Visit	
Purpose of visit:		
Questions to ask at	appointment	
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date;		
Changes in me	edication	
Name of medicationdosage	frequencynewchange	
Procedures, Tests	s, Surgeries	
Type/Name	Date scheduled/completed	
F/u needed		
Date and results:		
Type/Name		
F/u needed	· —	
Date and results:		

General Notes

Name of Physician	Date and Time of Visit	
Purpose of visit:		
Questions to ask at	appointment	
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date:		
Who and what to ask:		
Response/date;		
Changes in me	edication	
Name of medicationdosage	frequencynewchange	
Procedures, Tests, Surgeries		
Type/Name	Date scheduled/completed	
F/u needed		
Date and results:		
Type/Name		
F/u needed		
Date and results:		

Name of Physician	Date and Time of Visit		
Purpose of visit:			
Questions to ask at	appointment		
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date:			
Who and what to ask:			
Response/date;			
Changes in me	edication		
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Name of medicationdosage	frequencynewchange		
Procedures, Tests, Surgeries			
Type/Name	Date scheduled/completed		
F/u needed			
Date and results:			
Type/Name			
F/u needed			
Date and results:			

Gene	eral Notes

Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency

Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency

Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency

Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency
Drug/brand/generic name	Refill #
Prescribing Doctor	Pharmacy
Reason taking drug	Dosage
Possible side effect	Frequency

Care Notes

Date	Time	Notes

Care Notes

Date	Time	Notes

Care Notes

Date	Time	Notes

Identify Self Care Abilities

Self Care Abilities an	d Needs Checklist
Name:	
Date: Completed: Comple	eted by:
Date: Completed: Completed: Completed: Completed: Completed: Completed: Completed:	[] Needs bedpan or portable toilet at night []Needs bedpan or portable toilet day and night
person in your care's ability to perform them without assistance. Check the level of assistance needed for each of the following activities.	Continence [] Full control of bladder
Bathing [] No assistance needed	[] Full control of bowels[] Occasional bowel accidents[] Occasional bladder accidents
[] Can bathe, but is often dirty[] Some help needed[] Lacks strength or agility to bathe safely	[] Accidents caused by decreased mental capacity[] Regular problems, needs protective pads/briefs
Dressing/Grooming [] No assistance needed [] May need help with certain things, such as but-	Instrumental Activities of Daily Living cover what are considered a person's ability to complete tasks that require simple planning, reasoning, and judgment. Try to determine if the person would be
tons or shoes [] Can dress if someone selects clothes [] Can dress, but isn't concerned about clothes or	able to perform the task. Housework/Laundry
appearance [] Needs help dressing and undressing	[] Knows what needs to be done and is able to do independently[] Able to do it, but only if prompted
Eating/Feeding [] No assistance needed [] Needs some assistance	[] Needs some help[] Unable to do it; even if prompted
[] Forgets to eat or eats at odd times [] Can feed self, but need help with certain foods or a specific diet [] Swallowing problems, food must be pureed	 Meal Preparation [] Can plan and prepare meals [] Can plan and prepare only simple meals [] Cannot plan, but can prepare a simple meal if
[] Must be fed	assisted [] Cannot plan or prepare even a simple meal
Walking/Transferring [] No assistance is needed [] Needs walker/cane for balance or support [] Needs to hold onto someone or something [] Needs cane, walker, wheelchair [] Can move around; but waits for assistance [] Needs help getting in or out of chairs	Transportation [] Can travel independently using private or public transportation [] Can plan travel; but needs assistance [] Depends on others for all transportation needs
[] Needs help getting in or out of bed [] Essentially bedridden	Shopping[] Independent[] Needs transportation; independent once there
Toileting [] No assistance is needed [] Needs assistance getting on or off toilet [] Needs assistance getting clothes off or on	[] Needs some assistance[] Unable to do, depends entirely on others

[] Forgets what the toilet is for

Identify Self Care Abilities

Money Management [] Able to manage finances and pay bills [] Requires some assistance to manage finances [] Unable to manage finances or pay bills Medication Management [] Remembers to take medicine according to directions [] Remembers to take medicine but needs assistance in set up [] Will take according to directions if reminded [] Cannot be trusted to take medicine properly, even if reminded [] Relies on someone else to set up and administer Telephone [] Can use the telephone and find a number [] Can use the telephone if number is known [] Cannot use the telephone Other Care Needs that should be considered as you look at how to best plan for person being cared for. Vision [] Normal/minimal loss [] Moderate loss (cannot read newsprint) [] Severe loss/blind Hearing [] Normal/minimal loss [] Moderate loss (can hear in quiet setting) [] Severe loss/deaf Communication [] Always able to express needs [] Usually able to express needs [] Usually able to express needs [] Unable to express needs	Cognitive Patterns [] Short-term memory problems (usually unable to recall after five minutes) [] Procedural memory problems (unable to perform all or almost all steps in a multitask sequence without cues) [] Decisions consistent/reasonable/safe [] In specific situations, decisions become poor or unsafe, cues/supervision needed at those times [] Decision consistently poor or unsafe Safety Concerns [] Wandering
Emotional State [] Agitation/aggressiveness If yes, [] Sometimes [] Always [] Depression If yes, [] Sometimes [] Always [] Anxiety If yes, [] Sometimes [] Always [] Suspiciousness/Hostility If yes, [] Sometimes [] Always [] Sleep problems If yes, [] Sometimes [] Always	Note any Triggering responses that may cause behavior: 5-2

Daily Activities Schedule

Bathing and Personal Care Needs
Outside Provideryesno Name and Number:
Days per week: Mon Tue Wed. Thus Fri Sat Sun Time:am/pm
Type:BedTubTub w/ shower chairShowerOther
Hair Care: Wash onMonTueWedThursFriSatSun
Hair done at beauty salon on
Oral Care:BrushFlossDentures
Note any special oral care needs:
Skin Care:Lotion upper bodyLotion lower bodyPowdered
Note any special creams or lotions:
Toileting/Continence Care:
Continence supplies:PadsPull-upsWipes
Note any other pertinent information regarding bathing/personal care needs:
Mobility Limitations
Walks AloneStands
Alone
Equipment used:WalkerCaneWheelchairBraceOther
Help in transferring to/from:BedToilet
Equipment used:Lift chairWalkerGrab barsTrapeze
Activities/ExerciseYesNo Where/How/When
Walk
TV
Reading
Listening to Music
Visitor's
Calls to Friends/Relatives
Other

Daily Activities Schedule

	Medical Care/Treatments					
Treatments:	Yes	No	Who/When/How			
Catheter						
Oxygen			·			
Physical Therapy						
Nursing Care			-			
Equipment						
	Yes	No	When used/Where located			
Hearing Aides						
Eye Glasses						
			Meals & Nutrition			
Meal Schedule						
am Breakfast	, usual_					
am/pm Lunch	n, usual_					
pm Dinner, u	sual					
ampm	Snacks,	usual_				
Help needed with n	neals					
Special Diets						
Favorite Foods						
Foods to avoid						
Special Utensils						
Location of Meals_						

Daily Activities Schedule

Yes No Where/How	Bedtime/Nighttime Rout	ine			
Incontinence Pad/Briefs Medication Special Pillow/Blanket Music/Radio/TV Nightlight Urinal/Bedpan Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems 1. 1. 2. 2. 2. 2. 3. 3. 3. 4. 4. 4.	Help needed undressing	Yes	No		
Medication Special Pillow/Blanket Music/Radio/TV Mightlight Safety gates at doors/on Stairs Calming Techniques Special Care Needs Stressors Stressors Soothers Other	Denture Care				
Special Pillow/Blanket Music/Radio/TV Nightlight Urinal/Bedpan Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems I. 2. 2. 3. 4. 4. 4.	Incontinence Pad/Briefs				
Music/Radio/TV Nightlight Urinal/Bedpan Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems 1. 2. 2. 3. 4. 4. 4.	Medication				
Nightlight Urinal/Bedpan Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems 1.	Special Pillow/Blanket				
Urinal/Bedpan Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems 1. 1. 2. 2. 2. 2. 3. 3. 4. 4. 4. 4.	Music/Radio/TV				
Safety gates at doors/on Stairs Calming Techniques Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Special Problems Have Tried 1. 1. 2. 2. 2. 3. 3. 4. 4. 4. 4.	Nightlight				
Special Care Needs Wandering Behavoir Problems Stressors Soothers Other Label 1. Label 2. Label 2. Label 3. Label 3. Label 4. La	Urinal/Bedpan				
Calming Techniques					
Wandering Behavoir Problems Stressors Soothers Other Special Problems Have Tried Works Best 1. 1. 2. 2. 2. 3. 3. 3. 3. 4. 4. 4.					
Stressors	Special Care Needs				
Stressors Soothers Other Works Best 1. 2. 2. 2. 3. 3. 4. 4. 4.	Wandering				
Soothers	Behavoir Problems				
Other	Stressors				
Special Problems	Soothers				
1. 1. 2. 2. 3. 3. 4. 4.	Other				
1. 1. 2. 2. 3. 3. 4. 4.					
3. 3. 4. 4.	_				
4. 4.	2.		2.		2.
	3.		3		3.
5. 5.	4.		4.	•	4.
	5.		5.		5.

Daily Routine

Form for recording a typical schedule of activities for the person you are caring for. Providers and back-up caregivers can use this to understand what the person's routine and help to reduce disruption in care that may cause anxiety and/or behavioral problems.

Time	Activity	Special Care notes
		_
		_

Developing Plan of Care

Care Need	Is help needed?	Frequency	Name of	Is additional help
			current helper	needed?
Bathing	YesNo			
Assistive devices needed				
Dressing/Grooming	YesNo			
Eating/Feeding	YesNo			
Assistive devices needed				
Walking/Transferring	YesNo			
Assistive devices needed				
Toileting	YesNo			
Assistive Devices needed				
Continence	YesNo			
Needs incontinence				
supplies				
Housework/Laundry	YesNo			
Meal Preparation	YesNo			
Meals on Wheels				
Congregate meals				
Liquid supplemental				
Medication Management	YesNo			
Money Management	YesNo			
Transportation	YesNo			
Shopping	YesNo			
Telephone	YesNo			
Assistive devices needed				
Vision	YesNo			
Assistive devices needed				
Hearing	YesNo			
Assistive devices needed				
Safety				
devices/equipment	YesNo			
ERS system	YesNo			
Safe Return	YesNo			
Med Alert Bracelet	YesNo			
Door/Window alarms	YesNo			
Other equipment	YesNo			
Chore Services	YesNo			
Home Repair				
Respite Care for	YesNo			
caregiver				
·				i

Weekly Medication Record

Medication	Time of	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Name, dosage,	day	Dose	Dose	Dose	Dose	Dose	Dose	Dose
special notes								
	Morning:							
	Noon:							
	Night:							
	Other:							
	Morning:							
	Noon:							
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	Other:							
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	Morning:							
	Noon:							
	Night:							
	Other:		+					
	Morning:							
	Noon:							
	Night:							
	Other:							
	Morning:	+	+					
	Noon:	1						
	Night:							
	Other:							
	Oulei.							

Weekly Medication Record

Medication	Time of	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Name, dosage,	day	Dose	Dose	Dose	Dose	Dose	Dose	Dose
special notes								
	Morning:							
	Noon:							
	Night:							
	Other:							
	Morning:							
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	Other:							
	ouici.							

Weekly Medication Record

Medication	Time of	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Name, dosage, special notes	day	Dose	Dose	Dose	Dose	Dose	Dose	Dose
special notes	Morning:							
	Noon:							
	Night:							
	Other:							
	Morning:							
	Noon:							
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	Night:							
	Other:							

Vital Information Checklist

Name:	Miscellaneous
	Real Estate
Current Name	Primary Residence
Maiden Name	Secondary Residence
Nicknames	Other Residences
Previous Married Names	Rental Properties
	Time Share
Identification	Undeveloped Land
	Cemetery Plot
Social Security Card	Personal Property
Passport	Automobiles
Driver's License	Other items requiring ownership documents
Medicare Claim Card	Special Collections
Birth Certificate	Personal Possessions
Marriage Certificate	Insurance
VA claim number for honorable discharge	Whole Life
certificate	Term Life
Spouse's Death Certificate	Group Life
Spouse's Social Security number	Automobile
Naturalization Papers	Homeowners
Adoption Papers	Renters
Divorce Papers or decree	
Employer Identification number	
Financial Information	
Checking Accounts	
Banks	
Credit Unions	
Brokerage	
Lines of Credit	
Savings Account	
Banks	
Credit Unions	
CD's (Certificate of Deposit) or	
Savings certificate	
Savings Bond	
Money Market Accounts	
Publicly Traded Bonds and notes	
Publicly Traded Stock Certificates	
Mutual Fund Shares	
IRA's (Individual Retirement Accounts)	
Keogh-type Plans	
401(k) or 403(b) Plans	
Insurance Policies (with equity or case value)	
Income	
Social Security	
Pension Plans	
Annuity Contracts	
Trust Funds	
L gans/Notes receivable	

_Government Programs

Vital Information

Vital Information Record for:	
Date Completed	
Location of Documents	
Name on Birth Certificate:	
Name of Social Security Card or with Social Security Administration	
Maiden Name:	
Other Names (previous marriages, other spellings, nicknames):	
Identification:	
Social Security Number:	(make
copy)	
Passport Number:	(make
copy)	
Driver's License Number:	(make
copy)	
Medicare Claim Number:	(make
copy)	
Birth Certificate:	(have several
copies)	
Marriage Certificate:	
VA Claim Number:	
Honorable Discharge Certificate:	
Death Certificate of Spouse:	
Social Security Number of Spouse:	
Naturalization Papers:	
Adoption Papers:	
Divorce Papers, settlement agreements, court orders:	
Employer Identification Number:	

Account Information

A. Checking Account (type of accordit)	ountBank	Credit Union _	Brokerage _	Line of
Bank	Branch		Account No	umber:
Authorized signers:				
Who manages checkbook?		Where are stater	ments sent?	
Direct Deposits:				
Direct Withdrawals:				
Is there overdraft protection?		How much?		
ATM or debit card?		Who has card?		
B. Checking Account (type of account (type of account)	ountBank	Credit Union _	Brokerage _	Line of
Bank	Branch		Account No	umber:
Authorized signers:				
Who manages checkbook?		Where are stater	ments sent?	
Direct Deposits:				
Direct Withdrawals:				
Is there overdraft protection?		How much?		
ATM or debit card?		Who has card?		
A. Savings Account type of account	ntBank	Credit Union	_Brokerage	Line of Credit
Financial Institution	Branch		Account Num	ber
Authorized signers:				
Who manages the account?		Where are the s	statements sent?	
Direct Deposits:				
Direct Withdrawals:				
B. Savings Account (type of account)	untBank _	Credit Union	Brokerage	_Line of Credit)
Financial Institution	Branch		Account Num	
Authorized signers:				
Who manages the account?		Where are the s	statements sent?	
Direct Deposits:				
Direct Withdrawals:				6-3

Account Information

CD's (Certificate of Depo	osit) or savings certificates	S	
Financial Institution	Branch	Account Number	
Amount:	Interest Rate:	Maturity Date:	
Who has CD?		Renewal date:	
Names (if held in joint):			
Financial Institution	Branch	Account Number	
Amount:	Interest Rate:	Maturity Date:	
Who has CD?		Renewal date:	
Names (if held in joint):			
Financial Institution	Branch	Account Number	
Amount:	Interest Rate:	Maturity Date:	
Who has CD?		Renewal date:	
Names (if held in joint):			
Savings Bond			
Number on Bond:		Face Amount:	
Maturity Date:	Who had Bond?		
Names (if held in joint):			
Number on Bond:		Face Amount:	
Maturity Date:	Who had Bond?		
Names (if held in joint):			
Money Market Accounts			
Institution or company			
Account Number:			
Contact Person:		Direct Deposit?	
Authorized signers:			
Institution or company			_
Account Number:			
Contact Person:		Direct Deposit?	6-4
Authorized signers:			

Account Information

Publicly traded bonds and notes		
A. Issuer:	Face Value:	
CUSIP number:	Maturity Rate:	Interest Payment Date:
Coupon or Bond?	Fixed or Variable rate?	
Names (if held in joint):		
B. Issuer:	Face Valu	e:
CUSIP number:	Maturity Rate:	Interest Payment Date:
Coupon or Bond?	Fixed or Variable rate?	
Names (if held in joint):		
Publicly traded stock certificates		
A. Company		
Number of shares:	Who holds the shares?	
Names (if held in joint):		
Date purchased:	Price at acquisition:	
B. Company		
Number of shares:	Who holds the shares?	
Names (if held in joint):		
Date purchased:	Price at acquisition	
C. Company	•	
Number of shares:	Who holds the shares?	
Names (if held in joint):		
Date purchased:	Price at acquisition	
Mutual Fund Shares A. Fund name:		
A. Fulld liallie.		
Number of shares:	Account number:	
Joint name or restrictions:		
Date purchased:	Price at acquisition:	
B. Fund name:		
Number of shares:	Account number:	
Joint name or restrictions:		
Date purchased:	Price at acquisition:	

Income

Social Security	
Eligible for?YesNo	Applied for?YesNo Receiving?YesNo
Direct Deposit?YesNo	Name of Financial Institution:
Pension Plans	
Payer:	Reference Number:
Type of Plan:	Joint/Survivor option:
Payer:	Reference Number:
Type of Plan:	Joint/Survivor option:
Annuity Contracts	
Payer:	Contact person or agent:
Reference Number:	Payment Dates:
Payer:	Contact person or agent:
Reference Number:	Payment Dates:
Trust Funds	
Payer:	Contact person or agent:
Reference Number:	Payment Dates:
Loans/Notes receivable	
Obligor:	Interest Rate:
Security:	Payment Dates:
Location of contract or note:	Due Date:
Obligor:	Interest Rate:
Security:	Payment Dates:
Location of contract or note:	Due Date:

<u>Income</u>

Government Programs (such as worker's compensation)		
Program:	Contact Person:	
Type:	Payment Dates:	
Program:	Contact Person:	
Type:	Payment Dates:	
Inheritance		
From:	Payment Date:	
Amount:		
From:	Payment Date:	
Amount:		
Lottery or contest winnings		
Amount:	Payment Date:	
Gift Money		
Gift from:	Payment Date:	
Amount:		
Life Insurance Proceeds		
Name of the Deceased:		
Payment Date:	Amount:	
Obligor:	Interest Rate:	
Security:	Payment Dates:	
Location of contact or note:	Due Date:	

Real Estate

Primary Residence	
Address:	
Name(s) on Deed:	Condo or Cooperative?
Deed Location:	
Who is living there?	
Manager name, if condo or coop:	Telephone Number:
Secondary Residence	
Address:	
Name(s) on Deed:	Condo or Cooperative?
Deed Location:	
Who is living there?	
Manager name, if condo or coop:	Telephone Number:
Other Residence	
Address:	
Name(s) on Deed:	Condo or Cooperative?
Deed Location:	_
Who is living there?	
Manager name, if condo or coop:	Telephone Number:
Rental Property	
Address:	
Name(s) on Deed:	Condo or Cooperative?
Deed Location:	_
Who is living there?	
Manager name, if condo or coop:	Telephone Number:
Time Share:	
Address:	
Name(s) on time share:	Use Periods:
Duration:	Management Agent:
	Management Agent.
Undeveloped Land	
Address:	
Name(s) on Deed:	
Current use:	
Cemetery Plot	
Address:	
Plot Location:	

Personal Property

Automobiles		
Year:	Make:	Model:
Own or Lease?	Name on title:	
Vehicle Identification	on Number (VIN):	
Lien holder or loss p	payee:	
Year:	Make:	Model:
Own or Lease?	Name on title:	
Vehicle Identification	on Number (VIN):	
Lien holder or loss p	payee:	
Other items requir	ing ownership documents	(boat, airplane, trailer, and so forth):
Special Collections	(stamp, dolls, gums, coins	. iewelry, and so forth):
Special Concetions	(stamp, uons, gums, coms	, jeweny, and so form).
Item:	Owner:	Location:
Condition:		
Item:	Owner:	Location:
Condition:		
Item:	Owner:	Location:
Condition:	2	
Condition.		
Item:	Owner:	Location:
Condition:		

<u>Insurance</u>

Life Insurance		
Amount:		Beneficiary:
Premium due date:		Company:
Agent:		Policy number:
Type of insurance:		
Amount:		Beneficiary:
Premium due date:		Company:
Agent:		Policy number:
Type of insurance:		
Amount:		Beneficiary:
Premium due date:		Company:
Agent:		Policy number:
Type of insurance:		
Automobile Insurance		
Company:		Policy number:
Agent:	Policy Expires:	Deductibles:
Homeowners Insurance		
Company:		Policy number:
Agent:	Policy Expires:	Deductibles:
Renters		
Company:		Policy number:
Agent:	Policy Expires:	Deductibles:

Insurance

Health Insurance (supplement, Medigap, major medical, dental, long term care)			
Company:		Policy number:	
Agent:		Expiration Date:	
Deductibles or co-payments:			
Type of coverage:			
Company:		Policy number:	
Agent:		Expiration Date:	
Deductibles or co-payments:			
Type of coverage:			
Company:		Policy number:	
Agent:		Expiration Date:	
Deductibles or co-payments:			
Type of coverage:			
Company:		Policy number:	
Agent:		Expiration Date:	
Deductibles or co-payments:			
Type of coverage:			
Other Insurance: (professional	, business, etc)		
Company:		Policy number:	
Agent:	Expiration date:	Deductibles:	
Type of Insurance:			
Company:		Policy number:	
Agent:	Expiration date:	Deductibles:	
Type of Insurance:			

Debt

Mortgages		
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Home Equity Loans		
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Automobile Loans/Leases		
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Other Loans (secured, unsecured, marg	in, business, loans against cash va	lue of insurance)
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Owed to:	Original Amount:	Interest Rate:
Loan/Account number:	Monthly Payment:	Due Date:
Credit Card Debt		
Issuer:	Account number:	Balance:

Available Monthly Income

	Date Received
Salary:	
Partner's Income:	
Social Security:	
Pension/Keogh:	
Alimony:	
Interest Income:	
Dividends:	
IRA Distributions:	
Profit Sharing:	
Insurance Proceeds:	
Reverse Mortgage:	
Settlement Payments:	
Annuity Payments:	
Trust Distrubutions:	
Note or Loan Income:	
Cash from family members:	
Rental Income:	
Food Stamps:	
Welfare/SSI:	
Other: Other: Income Available at beginning of month: Cash on Hand: Checking Accounts: Savings Accounts: Money Market Accounts: Brokerage Accounts: Food Stamps on Hand: Other:	
Total Income and Cash available for month:	

Monthly Expenses

	Monthly Amount	Date due
Rent or mortgage payment:		
Management/condo fees:		
Property/renters insurance:		
Home repairs and maintenance		
(including lawn care, snow removal,		
house cleaning, etc.):		
Telephone:		
Utilities (electricity, water, sewer,		
garbage, gas or oils):		
Cable/Satellite:		
Newspaper or other subscriptions:		
Other misc. household expenses:		
Average monthly cost of income taxes:		
Groceries:		
Dining out:		
Entertainment:		
Clothing:		
Laundry/dry cleaning:		
Contributions (church, clubs, etc.):		
Beautician/barber:		
Insurance premiums other than		
property and health:		
Other misc. expenses:		
Health insurance premiums:		
Health insurance deductibles or co-		
pays:		
Other health care cost (medications,		
equipment supplies, home care)		
Total Living Expenses:		

UTAH ADVANCE DIRECTIVE LAW

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Utah's Advance Directives

- A. *Living Will* (Personal Choice and Living Will Act, Utah Probate Code, Section 75-2-1104)
- B. *Special Power of Attorney for Health Care* (Personal Choice and Living Will Act, Utah Probate Code, Section 75-2-1106)
- C. *Medical Treatment Plan* (Personal Choice and Living Will Act, Utah Probate Code, Section 75-2-1105)
- D. *EMS/DNR* (Personal Choice and Living Will Act, Utah Probate Code, Section 75-2-1105.5 and Utah Administrative Code R426-100)
- E. *POLST or the Transferable Physician Order for Life-Sustaining Treatment* (Utah Administrative Code R432-31)
- F. *Declaration for Mental Health Treatment Form* (Utah Code, Section 62A-15-1104)
- G. *Uniform Anatomical Gift Act* (Utah Code, Sections 26-28-2 to 26-28-12)

A. Living Will

- Who can make one? Competent adult.
- *Is there a form?* Yes, Utah law requires a living will to follow substantially the form in the Personal Choice and Living Will Act.
- What does the form require? The person completing the living will must complete the form, date and sign it before two witnesses, and the two witnesses must sign it. The witnesses cannot be related by blood or marriage to the person, cannot be providing health care to the person, and cannot be an heir of the person.
- Can the form be changed, amended, or revoked? Yes, at any time the person is capable of doing so. An oral revocation is sufficient if the person is currently capable of giving medical directions to health care providers.
- Where should the form be kept? The person should keep the original in a safe but accessible place. Copies should be given to health care facilities upon admission, to attending physicians, and to trusted friends and relatives.
- When does the form go into effect? Upon written certification by two physicians who have physically examined the person and found the person to be either in a persistent vegetative state or in a terminal condition.
- Can anyone override a valid living will? Yes. An agent appointed under a special power of attorney for health care has the legal authority to override any previously executed advance directive. While not entirely clear under Utah law, a guardian who has the authority to make health care decisions can most likely legally override a valid living will. However, so long as the person is capable of giving current directions to health care providers, then the wishes of that person must be followed.
- *Is a living will made in another state valid in Utah?* Yes.

B. Special Power of-Attorney for Health Care

- Who can make one? Competent adult.
- *Is there a form?* Yes, Utah law requires a special power of attorney to follow substantially the form in the Personal Choice and Living Will Act.
- What does the form require? The person completing the special power of attorney must complete the form, designate an agent, and date and sign it before a notary public. No witnesses are required.
- Can the form be changed, amended, or revoked? Yes, at any time the person is capable of doing so. An oral revocation is sufficient if the person is currently capable of giving medical directions to health care providers.

- Where should the form be kept? The person should keep the original in a safe but accessible place. Copies should be given to health care facilities upon admission, to attending physicians, and to the appointed agent.
- When does the form go into effect? When health care providers, usually the attending physician, determines that the person is no longer capable of giving current directions regarding medical treatment.
- Can anyone override a valid special power of attorney? Probably not. Under Utah law, an appointed agent has first priority as a proxy health care decision maker. However, so long as the person is capable of giving current directions to health care providers, then the wishes of that person must be followed.
- Is a health care power of attorney made in another state valid in Utah? Yes.

C. Medical Treatment Plan

- Who can make one? Competent adult or legal proxy and attending physician.
- *Is there a form?* Yes, Utah law requires a medical treatment plan to follow substantially the form in the Personal Choice and Living Will Act.
- What does the form require? The person completing the medical treatment plan must complete the form, date and sign it before two witnesses, and the two witnesses must sign it. The witnesses cannot be related by blood or marriage to the person, cannot be providing health care to the person, and cannot be an heir of the person. In addition, the treating physician must complete the form by indicating the treatment plan agreed upon and signing and dating it. If the person is not capable, according to the physician, of giving current medical directions, then the person's proxy may complete the plan together with the attending physician. Utah law recognizes the following as legal proxy decision makers in the following order:
 - An attorney in fact;
 - Any previously appointed legal guardian of the declarant;
 - The person's spouse if not legally separated;
 - The parents of surviving parent;
 - The person's child 18 years of age or older, or if the person has more than one child, by a majority of the children 18 years of age or older who are reasonably available for consultation upon good faith efforts to secure participation of all those children;
 - By the declarant's nearest reasonably available living relative 18 years of age or older if the declarant has no parent or child living;
 - By a legal guardian appointed for the purposes of this section.

- Can the form be changed, amended, or revoked? Yes, at any time the person or proxy, in conjunction with the treating physician, is capable of doing so. An oral revocation is sufficient if the person is currently capable of giving medical directions to health care providers.
- Where should the form be kept? The completed medical treatment plan is usually kept in the person's medical files.
- When does the form go into effect? Upon completion.
- Can anyone override or change a medical treatment plan? Yes. An agent appointed under a special power of attorney for health care has the legal authority to override any previously executed advance directive. According to the proxy statute, any listed proxy with priority would have the legal authority to complete a current medical treatment plan for the person. However, so long as the person is capable of giving current directions to health care providers, then the wishes of that person must be followed.
- *Is a medical treatment plan made in another state valid in Utah?* Probably not. The medical treatment plan is a specific Utah advance directive.

D. EMS/DNR

- Who can make one? Competent adult or legal proxy and attending physician.
- *Is there a form?* Yes. The form must come from the Utah Department of Health through the person's physician.
- What does the form require? The person's physician must complete the form issued by the Utah Department of Health. Each EMS/DNR form must a state of Utah watermark and a unique identifying number provided by the Department of Health. The physician must make the determination that the person is in a terminal condition and then complete the form with the person or the person's legal proxy. The physician must sign and date the form and give the original to the person or the person's proxy. The physician should also complete the authorized EMS/DNR bracelet or necklace and give it to the person or the person's proxy. The physician must then confirm with the Department of Health that the EMS/DNR has been completed and the bracelet or necklace placed with the person and then submit a duplicate original of the form to the Department of Health. If the person is not capable, according to the physician, of giving current medical directions, then the person's proxy may complete the form together with the attending physician. Utah law recognizes the following as legal proxy decision makers in the following order:

- An attorney in fact;
- Any previously appointed legal guardian of the declarant;
- The person's spouse if not legally separated;
- The parents of surviving parent;
- The person's child 18 years of age or older, or If the person has more than one child, by a majority of the children 18 years of age or older who are reasonably available for consultation upon good faith efforts to secure participation of all those children;
- By the declarant's nearest reasonably available living relative 18 years of age or older if the declarant has no parent or child living;
- By a legal guardian appointed for the purposes of this section.
- Can the form be changed, amended, or revoked? Yes. If there is any question about the validity of an EMS/DNR form, the EMS personnel must provide emergency medical services to the person as if no EMS/DNR form had been issued.
- Where should the form be kept? The completed form must be sent to the Department of Health. The EMS/DNR is the property of the person and shall be kept with the person's medical record, but is not part of the medical record. To be honored by EMS personnel, the EMS/DNR form must be placed in an unobstructed view above the person on the wall or in close proximity to the head of the bed or the person must be wearing the bracelet or necklace, except in licensed health care facilities.
- *When does the form go into effect?* Upon completion.
- Can anyone override or change a medical treatment plan? Yes. An agent appointed under a special power of attorney for health care has the legal authority to override any previously executed advance directive.
- *Is an EMS/DNR made in another state valid in Utah?* No. The EMS/DNR is a specific Utah form promulgated by the Utah Department of Health.
 - O Special Update: As of March 2003, the Administrative Code rule that regulates the EMS/DNR has been amended to allow for EMS personnel to honor and comply with the Transferable Physician Order for Life Sustaining Treatment Forms (POLST), including a physician order not to resuscitate a patient that does not meet the formalities on the EMS/DNR form.

E. POLST

- Who can make one? Competent adult or legal proxy and attending physician.
- *Is there a form?* Yes. The form must come from the Utah Department of Health either through the person's physician or a licensed health care facility.

- What does the form require? The person's physician must complete the form issued by the Utah Department of Health together with the person or the person's legal proxy. The purpose of the form is to provide for the orderly communication and transfer of patient preferences for life sustaining treatment when a patient transfers from one licensed health care facility to another.
- Can the form be changed, amended, or revoked? Yes.
- Where should the form be kept? The completed form is part of the person's medical record and should be kept in the medical file or with the person.
- When does the form go into effect? Upon completion.
- Can anyone override or change a medical treatment plan? Yes. An agent appointed under a special power of attorney for health care has the legal authority to override any previously executed advance directive.
- *Is a POLST form made in another state valid in Utah?* No. The POLST form is a specific Utah form promulgated by the Utah Department of Health.

Checklist

Checklist to help you make the most of Healthcare Encounters

Doctor's Office visit checklist

Before the visit

Gather your questions Identify current symptoms Check the patient file

Call to confirm appointment Record doctor's instructions

Discuss recommendations Verify follow-up

During the visit

Help with reporting Describe symptoms accurately Ask questions

After the visit

Review your notes Check prescriptions Discuss the visit

Update your calendar Call for test results

Emergency Room Checklist

Being prepared

Post emergency information in a prominent place

Have updated patient information ready to go

Enlist a friend to be your "ER buddy" before a crisis occurs

Pack a bag ahead of time

At the emergency room

Relay critical information to the ER staff

Introduce yourself to the head nurse and attending physician

Get out of the way wait patiently

Review patients' rights information while waiting

Ask for regular updates

Gauge your loved one's reactions

Listen and ask questions

Recognize staff limitations

Stay calm and take care of yourself

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The Doctor's Office

Preparing for the appointment:

Be prepared to briefly explain the patient's and the family's medical history

This will be particularly important for the initial visit.

Prepare a list of questions.

Put in order of importance/

Use a notebook/journal to record questions between Dr.'s visits.

Identify current and/or new symptoms.

Use a notebook/journal to record health changes.

Refer to the Symptom Reporting Form.

Check the personal medical records

Try to maintain some type of personal medical/health record.

Be prepared to take notes or ask for written information on the medical situation, change in medications etc.

Call to confirm the appointment

During the medical appointment:

Assist the care-receiver with reporting

Let them take the lead as you help fill in gaps and gently correct inaccuracies

Describe symptoms accurately

Refer to the Symptom Reporting Guide

Start with the most significant changes or symptoms

Ask questions

Go through the list of questions you prepared & write down the answers

If something is not clear ask for clarification

Record doctor's instructions re: treatments, home care, medications, etc.

If doctor suggest something you know you or the care recipient cannot do or manage ask for another treatment plan and explain why.

Discuss recommendations

Make sure you understand the reasons and expected results

Investigate options for invasive procedures

Ask why tests or treatments are needed and what the risks are

Consider all options, including the pros and cons

Verify any follow up

Find out when test results will be available

When next appointment needs to be scheduled

After the medical appointment

Review your notes

Call office for clarification if needed

F/u on any prescriptions

Fill new prescriptions immediately & make sure filled correctly

Review the visit

Discuss how visit went

Go over any new treatments or changes in treatment

Updated your calendar

Put date of next visit or any f/u procedures

Call for test results

How does the Doctor's Office Function?

In order to make the best use of your time and physician it is important to learn as much as you can regarding each of the medical practices you work with. Each office will have it's own unique way of running things based upon the personalities and beliefs of the physicians and staff who work there. The following are a list of things to find out as you are working with your physician(s).

What are the regular office hours and days of operation?

When is the best time to reach the doctor?

Does he have certain times he takes/returns calls?

Is he best reached by phone, by fax, e-mail?

Who is on-call for him or able to answer questions when he is unavailable?

Who can best answer your questions regarding:

Making an appointment

Answering general medical questions

Looking up information in the patient chart

Providing test results

Confirm correct medications and dosages

Help arrange for prescription refill, etc.

Help with medical emergencies

Insurance or billing questions

How are after hour care and medical emergencies handled?

Who should you call after hours or when the doctor is unavailable?

How should you handle a medical emergency?

Which emergency or urgent care facility does the doctor prefer you use?

At which hospitals and specialty clinics does the doctor have practice privileges?

Questions to ask about insurance and billing

Does the office accept your insurance?

Who is responsible for filing insurance claims?

What are the charges for typical services, such as regular office visits?

What forms of payment does the office accept?

If on Medicaid and/or Medicare does the office accept those as full payment for care?

What forms need to be completed and signed so they can provide treatment, bill insurance?

Question Guide for Medical Care

General medical care questions:

What is the medical term for the illness? What may be the cause of the illness?

Will this illness require treatment or will it likely go away on it's own?

What can be expected regarding the amount of pain? Is it likely to increase or decrease?

What are your recommendations on how to best treat this illness?

Are their other options for treating this illness?

What risks are associated with the different treatments?

What are the likely outcomes with the recommended treatment? Without the recommended treatment?

What is the regimen for the treatment and how long will it last.

Will treatment require hospitalization?

What is the expected recovery time?

Will there be any lifestyle changes?

Questions regarding medical tests or procedures

What is the test procedure?

Why is the test needed? Is it necessary to confirm or disprove a diagnosis?

Will the findings affect the way the illness/disease will be managed? If the test is positive, what course

of action is indicated?

What risks are involved? Do the benefits outweigh the risks?

What could be the outcome be if my care receiver refuses to undergo the test?

How accurate is the test? What are the chances of an inaccurate test result?

What are the costs associated with test? Is there a less expensive test? Will my insurance cover the cost?

What will the test feel like? Is it painful? Will it require sedation?

What steps need to be taken to prepare for the test? Are x-rays necessary?

Will the patient need help getting home afterward?

Will the test require a change in any of the medications?

Who will interpret the test results?

Will someone call with the results or do we need to phone in for them?

Can the test results be sent directly to me or my care recipient?

Will the doctor review the test report with us and explain the details?

Questions regarding surgery

Why does the patient need the surgery?

Will it stop the disease or merely slow its progress?

What are the alternatives? Including, non-invasive procedures?

Will the patient need to be hospitalized? Van it be done on an outpatient basis?

What are the potential outcomes if the surgery is not done?

Where will the surgery be done? When?

What van be expected regarding treatment and recovery after the surgery?

Is there a less expensive hospital or surgical center?

Will there be a consultation with the surgeon before the surgery? Will the surgeon being interviewed do surgery or will he delegate it to a junior associate?

How many surgeries of this type has the surgeon performed? What has been the success rate?

Who will be the anesthesiologist and what are his qualifications?

What are the potential risks? Does the potential benefit outweigh the risks?

How much will it cost and will my insurance cover the cost?

What other specialists can I ask for a second opinion?

Question Guide for Medical Care

Questions regarding Medications:

Questions to ask the Doctor

Make sure that the doctor has an accurate list of all medications; including eye drops, vitamins and other over the counter medications.

Make sure the doctor know what other treatments and therapies the person is on.

Make sure the doctor is aware of any allergies or food sensitivities

Understand why each Medication is needed and how much it will help the person's condition

Ask if it is possible to relieve pain almost completely, then seek the medicine that is most effective Ask how long the drug takes to work

Find out potential side effects and possible interactions with other medications

Discuss if there are other approaches, such as diet, exercise, stress reduction, etc)

For a confused elderly person, ask for medicines that can be taken easily.

If there are several medications that need to be taken, ask the doctor to prescribe them so they can be taken at the same times each day. If a drug must be taken at a difficult time, see if another choice is available.

Ask if a generic drug or another brand within the same drug class is available to try to find the lowest cost alternative. Check to see what brand your insurance will cover?

Ask if a lower dose can be prescribed without adverse effects?

To keep costs down, ask if a higher dose can be safely prescribed and the pill cut in half? Ask if you can buy just a one-week supply of a new medication until you know if the patient can tolerate any possible side effects.

Questions to Ask the Pharmacist

Shop around for the least expensive pharmacist, than stay with it.

For Medicare patients, ask about the government's maximum allowable charge for a particular drug.

Ask what over-the-counter drugs the pharmacist recommends for the person's condition.

Ask if your insurance will pay for the drug the doctor has ordered. It not, ask if about alternatives that the doctor could prescribe.

Ask about generic substitutes for the prescription drug. Find out what about any adverse side effects of the generic substitute.

Ask if the multiple drugs prescribed can cause potential toxic drug interactions. Does the pharmacist have a computer system that will alert him about potential drug interaction side effects before the prescription is filled?

Find out the risks of not taking and/or finishing the prescription.

For someone taking multiple prescriptions, seek out a pharmacy that will do simplified packaging. Ask if the medicine can be put in an easy-to-open, large size container with a label in large print.

Ask if an overdose of the medicine is dangerous for children or a confused elderly person. Ask what effects smoking and/or drinking alcohol if taken while on this medication.

Ask if the person can drive while on this medicine

Ask if the medicine must be taken with a meal, with water or milk, etc.

If the person needs many expensive drugs, find out about discounts or payment plans.

Obtaining Recommendations

Obtaining Recommendations

- It is not wise to just open the yellow pages and pick a doctor
- Ask friends, relatives, and trusted colleagues at work
- Ask your bishop, pastor, rabbi or spiritual advisor
- Check with nurses, social workers, psychologists, dentists or other health care professionals you know
- Talk with other family caregivers who are caring for someone with a similar condition
- Call a local member of a national or regional support group that relates to your loved one's medical condition
- Check with your state and county medical associations and any regional medical schools
- Find out if there is a physician referral service
- Talk with a community resource center

Selecting a new Doctor

Check credentials, contact state medical licensing board Call the office

• Check to see if they are accepting new patients

Follow up on Office Services and procedures

- Speak with the office manager
- Find out if they accept your medical insurance
- Find out what hospitals and clinics they are affiliated with
- Find out more about how their office operates

Make an Appointment

• Set up a new patient preliminary consultation

Check the environment

- Notice the surroundings, talk with receptionist and staff
- Observe how they treat people
- Observe how the appearance of the office. Does it appear to be neat and well-run?
- What type of feeling did you have when you walked in?

Meet the Doctor

- Discuss patient's current medical status and reason why you are changing physicians
- Pay attention to quality of communication skills
- Ask questions until you feel satisfied that he has the expertise and understand needs of the patient

Assess the Visit

- How does your loved on feel about the doctor?
- Did you feel the doctor answered your questions openly and in ways that you could easily understand?
- Did the doctor instill a sense of trust and treat you respectfully?
- Did you sense that the doctor understood and respect the care recipient's opinions and beliefs?
- Did you feel the doctor had a good understanding and knew what he was talking about?
- Do you feel you can work with and relay on this Doctor?

After you find a new doctor

- Make sure you get him "up to speed" on your care recipient's case as quickly as possible.
- Re-assure the person you are caring for.
- Ask for a more in-depth consultation appointment.
- F/u with the medical records staff in both the old and new physicians office to make sure that records get transferred properly.

Emergency Room Visit

Being Prepared

Post Emergency information in a prominent area

- Care receivers primary care physician
- Local rapid-response number or ambulance company
- Number of local hospital Emergency Room
- Name of Family/Friend to call assist in event of Emergency
- Poison Prevention Hotline Number

Have patient's medical records and information easily accessible

Find a trusted family member or Friend who can easily and readily assist you in an emergency

Prepare an Emergency Bag

- If there is a history of frequent ER visits, back a small overnight bag with a few toiletries, nightgown or pajamas, set of underwear.
- Place this bag where it is easily accessible and close to patient's medical records.
- You may also want to add to the bag a few necessities of you own in case you want/need to stay overnight with the patient.

At the Emergency Room

Provide Critical Information

- Describe as completely and simply the patient's condition and crisis symptoms
- Identify yourself as the caregiver
 - Find out names of the nursing staff and physician assigned to the care recipient.
 - If you feel you need some additional support, as for the Social Worker on call

Keep out of the way

- Provide the space and room for the ER personnel to do their job
- This does not mean that you have to leave the ER or the patient's room; however, there may be times that you will be asked to go to the waiting room.

Be patient

- Wait in a nearby-designated family waiting area.
- If the ER staff need to -speak with you, they will expect to find you in the designated waiting room.
- If you need to leave the area for more than five minutes, let someone know where you will be and how to reach you if needed.

Be familiar with Patient's Rights

- Take time to learn about or review the legal rights and responsibilities
- "A Patient's Bill of Rights" should be posted on each hospital floor.

Ask for Updates

• It is appropriate to ask for a status report about every 30-45 minutes.

Listen and Clarify

- Find out how your loved one feels and what their concerns are; relay relevant information to the ER Staff
- Take notes and ask questions until you clearly understand
- Recognize Staff Limitations; be considerate and kind.
- Stay Calm, breathe deeply, and speak slowly and clearly.
- On the way out thank those who have provided care to you loved one.

Hospital Care

In the Hospital

Provide Information

• Have client's medical information and records available

Identify yourself as the caregiver

- Find out names of the staff providing care for your loved one.
- Identify yourself as the caregiver and your role in assisting the patient with their medical care and decision making.
- Only agree to procedures that make sense
- If you think a procedure is needed, ask why it is not being provided

Be patient, considerate and helpful

- Be friendly and respectful, use a positive approach
- Recognize staff limitations.
- Be considerate of staff needs when certain procedures or tests need to be completed.
- Make sure staff understand where and how to reach you when you are not at the hospital or if you are going to leave the room for a few minutes.
- Assist with grooming and care

Be familiar with Patient's Rights

- Take time to learn about or review the legal rights and responsibilities
- "A Patient's Bill of Rights" should be posted on each hospital floor. If not ask for a copy.

Listen, ask questions, and clarify

- Be an advocate for the wishes of your loved on regarding their care
- Only agree to procedures that make sense. If you think a procedure is needed as why it is not being provided.
- Take notes and ask questions until you clearly understand
- Recognize Staff Limitations, be considerate and kind.
- Check itemized bills and ask questions about unclear portions.

Discharge Planning

Goals of Discharge planning

- Make sure the person is being discharged to the appropriate setting
- Ensure that the client has the needed supports and they are set up prior to discharge
- Feel comfortable, capable and confident with what is expected of you after the person is discharged.

Role of the family Caregiver

- Identify yourself
 - Make sure discharge planner knows who you are and your role in making health care decisions for this person.
 - o Make sure you are a partner in the health care team
- Meet with the Discharge planner
 - This individual is the key resource for helping to identify needs, set up services and resolve discharge planning issues
- Identify Care Issues
 - o Discuss what care and services where available prior to the hospitalization
 - o Identify new care needs
 - o Discuss what role you played in the person's care before the hospitalization
 - o Identify and ciiscuS1Lhow your role will change
 - o Discuss limitations with regards to what you will be able to provide

The Discharge Process

- May vary some among hospitals
- In general, the doctor will prepare discharge orders
- These will be reviewed with the patient and caregiver
- The discharge orders will need to be signed

Hospital Care

Questions to ask regarding Discharge

- Where is the patient going after discharge?
 - o Will this be a permanent or temporary placement for rehabilitation?
 - o If going to facility for rehab. How long can expect them to be there?
- Who will provide additional home health care if it is needed
 - What type of home health care will be needed
 - Bathing and personal care
 - Physical, occupational, speech Therapy
 - Skilled nursing care
 - o Ask for list of Home Health providers in your area
 - o Make sure you are given a choice of available providers to choose from
 - o Discuss how long they think that home health will be needed
 - Discuss what options are available for in-home services once client is no longer eligible for Medicare Services.
- Will there be any home health equipment needed?
 - O What Kind?
 - o Is it covered by Medicare, Medicaid, Insurance
 - o If not, are their other resources available to help with the cost.
- What additional services may be needed and for how long?
 - Meals on Wheels
 - Hospice care
 - Housekeeping
 - Other in-home services (i.e. companion, transportation, shopping, ERS)
- What paperwork needs to be processed to set up needed services?
- How will the added expenses be paid for
 - Will insurance pay for it
 - o Will it have to be private paid
 - o Are the Home and Community based programs available to assist
- What additional skills do I need to learn in order to properly care for and meet the needs of my loved ones?

Checklist for Coming home from the Hospital

- Assess the person's condition and needs.
- Understand the diagnosis and prognosis.
- Become part of the care team
- Get complete written instructions
- Arrange follow-up care from the doctor
- Develop a plan of care with doctor, discharge planner
- Meet with discharge planner to determine home care benefits
- Understand in-home assistance options
- Arrange for in-home help
- Arrange for physical, occupational, and speech therapy as needed
- Find out what medicines patient will be discharged with and what ones need to be filled. Prepare the home
- Arrange for needed supplies and equipment
- Take home all personal items.
- Check with billing office for discharge payment requirements
- Arrange transportation